

**30 DAY
MONEY BACK
GUARANTEE**



Experience superior cooking performance
or we'll give you your money back*

All-Clad is so confident that you will be happy with your cookware purchase that we are prepared to offer you a 30 day Money Back Guarantee.



*Offer valid from 1st March to 31 December 2009.
Please see over for full terms and conditions.

LIFETIME  **WARRANTY**

For professional use
Handcrafted in the U.S.A.



Use your All-Clad cookware for up to 30 days in the recommended manner. If after this period you aren't entirely satisfied with your purchase, simply return your cookware** and we will refund your money.

**Instructions below.

To return your All-Clad cookware and receive your money back:

If you have decided to return your All-Clad cookware and receive your money back, please complete the coupon below and return it with your All-Clad cookware and proof of purchase (i.e original purchase docket) in accordance with the instructions in the Terms and Conditions below. Failure to do so in accordance with these Terms and Conditions will render the Money Back Guarantee as void.

Name: _____

Address: _____

Contact phone: _____ Email: _____

Item/s purchased: _____

Retailer: _____

Date of purchase: _____ Price Paid: _____

How did you hear about All-Clad cookware? _____

Is this your first purchase of All-Clad cookware? _____

Who purchased this product? Male Female Age: under 20 21-30 31-40 41-50 52-60 60+

Reason for return: _____

For further enquires call (02) 9748 7944

Terms and Conditions of Guarantee – To participate in the All-Clad 30 Day Money Back Guarantee Offer:

1. Participation is deemed acceptance of these Terms and Conditions. 2. Customers must purchase their All-Clad cookware between 1 March and 31 December 2009. 3. Customers have 30 days to trial All-Clad cookware and a further 10 days to return the product. Final claims close last mail received on 9 February 2010. 4. Claims are only open to Australian residents. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to claim. 5. Incomplete, indecipherable or illegible claims will be deemed invalid. 6. Multiple claims permitted, subject to the following: (a) only one claim permitted per purchase; and (b) each claim must be submitted separately and in accordance with claim requirements. 7. The All-Clad cookware must be used and maintained according to the Use and Care Instructions provided with the cookware. 8. If at the end of the 30 days the consumer is not satisfied with their purchase, the cookware can be returned for a refund. In order to qualify, the cookware must be in good condition and returned complete with the Use and Care instructions, together with proof of purchase in the form of the original purchase receipt, and this completed coupon. Photocopies will not be accepted. 9. All claims must be received no sooner than 30 days and no later than 40 days after the date of purchase specified on the purchase receipt. 10. The All-Clad cookware must be packed into its original packaging and then packed into an outer carton with the following address clearly labelled on the box: All-Clad Money Back Guarantee Return, Groupe SEB Australia, PO Box 7535, Silverwater, NSW 2128. 11. Postage for returning the All-Clad cookware will be the consumer's expense. 12. No responsibility will be accepted for lost, misdirected or delayed mail (the Promoter recommends using a form of registered post). 13. Every valid claim received will be given a full refund on the purchase price as stated on the purchase receipt. This will be awarded in the form of a cheque. Claimants should allow 30 days to receive their cheque. All valid claims must include the return of the product, undamaged, and meeting the conditions stated in Clauses 8-10 above. The Promoter reserves the right, in its absolute discretion, to determine whether the returned product meets the conditions set in Clauses 8-10, and whether the claimant is entitled to a refund. 14. If this offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the offer, as appropriate. 15. This offer is in addition to and does not replace a claimant's statutory rights and protections. Certain legislation may imply warranties or conditions or impose obligations upon the Promoter which cannot be excluded, restricted or modified or cannot be excluded, restricted or modified except to a limited extent. These conditions must be read subject to those statutory provisions. If those statutory provisions apply, to the extent to which the Promoter is able to do so, its liability will be limited, at its option to (i) the replacement of the goods or the supply of equivalent goods; (ii) the repair of the goods; (iii) payment of the cost of replacing the goods or acquiring the goods or acquiring equivalent goods; or (iv) payment of the cost of repairing the goods. 16. This offer is not valid with any other offer. 17. The Promoter is Groupe SEB Australia Pty Ltd, Unit 1, 10 Hill Road, Homebush Bay, NSW 2127. ABN. 40 081 605 889. 18. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, offer suppliers and as required, to Australian regulatory authorities. Claim is conditional on providing this information. If a claimant does not tick the box below, the Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. Claimants should direct any request to access, update or correct information to the Promoter. All claims become the property of the Promoter.

I would not like my personal information used for future publicity and/or marketing purposes.